



Dear Guest,

It's a pleasure to have you as our Guest at the Pestana Brussels Schuman.

We would like to wish you a pleasant stay and we hope that you feel like home.

With this directory we present an innumerous list of services available as well as other information and services connected to the Hotel. If you need any additional information, please don't hesitate in contact the hotel reception.



A

AIR CONDITIONING

Individual thermostatic control in all bedrooms enables you to regulate your room temperature as you wish. Should you need assistance, please contact the Reception Desk.

AIRPORT

Brussels airport is located 12km from the hotel.

B

BABY COTS

Should you need a baby cot, kindly contact the Reception Desk.

BAR

Off-the-Clock Bar is open every day from 5pm to 11pm.

BATHROOM AMENITIES

Should you need any bathroom amenities, please contact the Reception Desk.

BREAKFAST

You can enjoy continental breakfast from 6am to 10am (weekdays) or from 7am to 11am (weekends & Bank Holidays).

C

CAR PARKING

Paid car parking available. For further information, please contact the front desk.

CHECK-IN

Our check-in time is at 3 pm. In case of early Check In, your room may not be ready; however, we can store your luggage in our Luggage room. Everything will be done to arrange it as soon as possible.



CHECK-OUT

Our check out time is 12 noon. If you wish to keep your room after this time, please contact the Reception desk the on the day of your departure. Should no rooms be available, your luggage can be stored, and you can continue to use the Hotel facilities.

CURRENCY EXCHANGE

For your convenience, our reception service is available to exchange different currencies. Please confirm the daily exchange rate table at our reception.

F

FUTURE STAYS

Our reservation center will be happy to book your next stay in our hotel. Please contact: res-brussel@pestana.com

G

GYM

The gym is open to our guests 24 hours a day, 7 days a week.

GRAB & GO

Our Grab & Go corner "Pick, Taste and Go" is available 24 hours a day, 7 days a week. A variety of snacks and light bites are available to keep cravings in check.

GUEST LAUNDRY

The guest laundry is available at the 2nd floor 24 hours a day, 7 days a week. Please ask access to the front desk.

H

HOUSEKEEPING SERVICE

Clean service is provided daily, between 9 am and 4:30 pm. For your comfort and security, this service is provided when you are outside your room.

**I****INTERNET ACCESS**

For your convenience and comfort all the rooms and public areas are equipped with Wi-Fi connection.

L**LAUNDRY**

Guest Laundry is done by one of our partners. Please fill the form available on your room and drop it with your Laundry at the front the desk before 9:30am.

LOST AND FOUND

Please contact our Front Desk in case of any lost and found situation.

M**MEETING ROOMS**

Meeting rooms are available for rentals on request. For any request, please contact the Events Department: groups.brussels@pestana.com

N**NON-SMOKING ROOMS**

All our hotel rooms are non-smoking.

P**PETS**

Our hotel is pet-friendly!

PRIVACY

If you do not wish to be disturbed, please hang the “Do not disturb” signs situated behind your door, on the doorknob outside the door.

**S****SAFE DEPOSIT**

To keep your valuables safe, we have at your disposal a safe deposit box which is free of charge. The Hotel will not be responsible for any valuable items left in the room, out of the safe deposit box.

T**TAXIS**

Should you need a taxi/transfer or any information about public transports, please contact the Reception Desk.

W**WAKE UP CALL**

Should you require a wakeup call, please contact the Reception Desk.